

FREE STUDENT TECHNICAL SUPPORT

613-969-1913

**A Service of Loyalist College Information Technology
Services and Loyalist Student Government**

1. SAL Support

🏠 Student Access Lab Service Desk (2H4)

- Password resets
- Login issues
- Setting up devices with College email

2. More Technical Support

✉️ servicedesk@loyalistcollege.com

🏠 2L20

- Software install
- Problems using College email on Mac or mobile devices
- Issues related to:
 - Your connectivity
 - Network account
 - Blackboard
 - Email
 - Software
 - Banner
 - Browser

3. After Hours Support

📞 Service Desk ext. 2420

- Setting up devices with College email
- Assistance with obtaining transcripts and tax receipts
- Login Issues

General technical questions

Setting up devices with College email: myloyalist.com - Help

PLEASE NOTE: Hardware repairs and OS updates/restoration do not fall within these services